

General conditions for delegation of service personnel

For the delegation of personnel for consulting, assembly, start-up and repair work we will charge the following rates. Valid beginning February 2019 until the end of December 2019

1. Hourly rates for external working

1.1	For technicians	€ 80,--
1.2	For service technicians, up to 8 hours a day.	€ 99,--
1.2	For system specialist and design engineers	€ 125,--
1.3	Preparation- and travel time	€ 80,--
1.4	If more difficult conditions aren't avoidable, e.g. work in the underground, very dirty, extremely high temperatures, heights above 25 m, we reserve the right to agree corresponding allowances.	

2. Hourly rates for working at our factory

2.1	repair dismounting / mounting	€ 99,--
2.2	Test bay	€ 99,--
2.3	For system specialist	€ 99,--
2.4	For design engineers	€ 125,--
2.5	For tracer	€ 90,--

3. Additional rates for overtime, weekends and holidays

3.1	Overtime for the first two hours	+ 25 %
3.2	For each further beginning overtime hour	+ 50 %
3.3	For night-work from 8:00 p.m. to 6:00 a.m. additional	+ 25 %
3.4	For Saturday and Sunday work	+ 50 %
3.5	For legal holidays acc. to the general wage agreement resp.	+ 140 %

4. Daily allowance for external overseas work

4.1	Daily rate for service technicians, depending on country:	€ _____
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5. Overnight stay costs

For overnight stays the hotel costs per each overnight stay acc. expenditure

6. Travelling costs, usage of company cars, within Europe

6.1	Mileage for service car	€ 0,95/km
6.2	Taxi, railway	acc. expenditure
6.3	Journey by air	acc. expenditure
	- journeys by air below 6 hours total flight time will be accomplished in "Economy Class"	
	- journeys by air from 6 hours total flight time will be accomplished in "Premium Economy Class", "Economy Plus" or comparable.	
	- journeys by air with 10 or more hours total flight time will be accomplished in "Business Class"	

7. Additional work requirements at site / Additional rates for external work

7.1	Will be invoiced acc. to expenditure, plus 25% for providing costs etc.	
7.2	Daily allowance	acc. expenditure
7.3	Overnight stay costs	acc. expenditure
7.4	Measuring instruments (vibration analyser/ balancer, alignment tools)	each / per day € 100,--
7.5	Special tools (e.g. hydraulic tools)	each / per day € 100,--

8. Packing cost

8.1 Will be invoiced against previous agreement or acc. to expenditure

9. Freight

9.1 Our prices are ex works

9.2 If the client requires carriage free delivery, freight is calculated plus cartage etc..

10. External labour

10.1. Will be invoiced acc. to expenditure, plus 25% handling charge

11. Additional costs

11.1 Additional costs like telephone and other additional job-related costs will be invoiced against evidence

12. Working conditions / assistance by others

12.1 The customer takes care that the work doesn't take place in dangerous or unhealthy environment. Otherwise he has to take care for adequate protection. He informs our staff about existing restriction and accident prevention. He informs us in case of non-observance.

12.2 the customer provides transport and lifting devices as well as necessary tools and devices, welding aggregates, water, power supply and if required pressure air on the job-site free of charge.

12.3 The job-site is prepared regarding required connections and foundations at arrival of our staff.

12.4 The customer provides suitable assistance and the necessary time free of charge. The responsibility for assistance staff is left at the customer's risk.

12.5 Waiting time caused by the customer is considered as working time and will be invoiced like this.

12.6 The working time carried out by our service staff as well as the scope has to be confirmed by the customer. This is also necessary in case of warranty. In other cases the reports of our staff are valid.

13. Terms and conditions

13.1 We provide our services based on our general terms and conditions of service contracts of the company. Piller Blowers & Compressors GmbH and these general conditions to be found on our homepage.

13.2 All payments shall be made immediately after invoicing without any deduction. Price changes resulting from detectable cost increases we reserve the right.

13.3 For public contracts exclusively market prices are based according to § 4 VO PR30 / 53, respectively according to §7 VO PR30 / 53 (cost price with fixed charge rates and fixed surcharges). At cost price might detailed prices reported in detail can be offset and extremely limited in their entirety.