



Your Uptime is Our Priority –
Anytime, Anywhere.



After Sales **Service**

ALWAYS  ADVANCING

Introduction to PILLER After Sales Service



Your Success is Our Commitment – ALWAYS ADVANCING

As your reliable service partner for the entire lifecycle of PILLER products and parts, we offer comprehensive support from commissioning to maintenance and repairs, ensuring your operations run smoothly.

Our world-class service solutions provide commissionings, maintenance, repairs, spare parts, and expert technical support to keep your equipment operating at peak efficiency.

Why Choose PILLER After Sales Service?

Understanding your needs and challenges is the basis for our lifecycle service and the key to supporting you in running your business profitably. Since our foundation in 1909, we provide expert aftermarket support to help producers worldwide optimize their day-to-day business.

Today, our huge product portfolio is unique in the Heat Recovery and Vapor Recompression Industry. No matter if you need emergency service, optimize your equipment and processes for new applications and markets, reduce your production costs or organize preventive maintenance plans and parts – we have state-of-art, high quality and feasible solutions to offer, remotely or locally in your area.

Service Portfolio

- Global Service Network
- 24/7 Troubleshooting & Hotline Support
- Commissioning & Installation
- PILLER Spare Parts & Spare Parts Kits
- Customized Maintenance & Inspections
- Upgrades & Retrofits
- Training & Technical Support
- Service Contracts

PILLER's Comprehensive Service Portfolio



Global Service. Maximum Reliability.

We ensure the maximum uptime for your blowers and compressors by providing tailored services from experienced PILLER service technicians.



Global Service Network

- Worldwide PILLER service network with local presence
- Trained and experienced service technicians



24/7 Hotline Support

- Immediate expert assistance
- Quick response to minimize downtime



Installation & Commissioning

- Expert support for seamless startup
- Alignment, connection, and safety verification



Maintenance & Inspections

- Preventive and predictive maintenance
- Condition monitoring for early issue detection



Spare Parts & Repairs

- Genuine PILLER spare parts with fast availability
- High-quality repair services for optimal performance



Upgrades & Retrofits

- Energy-efficient system upgrades
- Modernization for enhanced performance



Service Contracts

- Custom maintenance agreements
- Scheduled servicing for uninterrupted operations



Training & Technical Support

- Customized training tailored to your needs
- On-site and virtual sessions for operators, technicians & engineers
- Hands-on troubleshooting and maintenance training

Maintenance & Inspection – Maximizing Equipment Life

Proactive Maintenance for Uninterrupted Operation

Regular inspections and predictive maintenance measures ensure the long-term performance of your systems and prevent costly downtime. This keeps your production efficient, predictable and economical.

Maintenance & Inspection Services

- Condition Monitoring: Detect potential issues early with real-time diagnostics and continuous system monitoring.
- Wear & Tear Management: Systematic inspection and timely replacement of critical components to prevent failures.
- Customized Maintenance Plans: Service documentation tracking system history and performance trends.
- Maintenance Log & Documentation: Service documentation to track system history and performance trends.
- Service Contracts: Flexible maintenance agreements tailored to your operational and service requirements.

Spare Parts & Repairs – Quality You Can Trust

Minimize Downtime with Original PILLER Spare Parts

Spare parts in PILLER quality

- Perfect fit & compatibility
- Maximum efficiency & longevity
- Compliance with industry standards

Available parts, for example

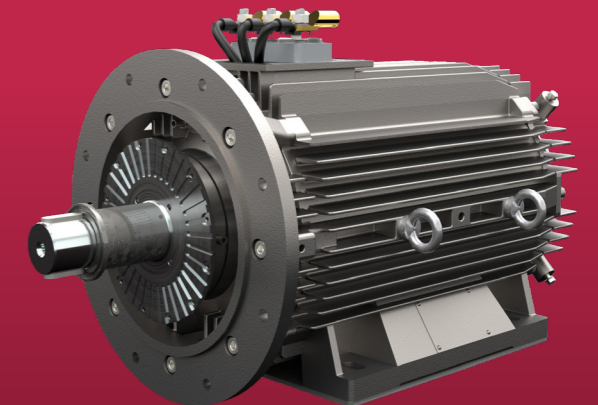
- Impellers
- Bearing & seal rings
- Drive components
- Electronic controls like sensors & switches

Our customized spare parts and maintenance kits are optimally tailored for efficient maintenance and quick repairs.



Spare Parts & Repair Services

- On-site troubleshooting & minor repairs.
- Central repair expertise for entire range of PILLER products - ensuring maximum service life and long-term operational reliability of your systems.
- Full refurbishment & upgrades at PILLER repair centers.
- Fast turnaround times to keep your operations running.



PILLER's original motor is developed in-house and built for effortless maintenance.

Upgrades & Retrofits – Performance Optimization



Global Reach – Service Beyond Borders



	Germany	USA	Brazil	India	Singapore	China	South Korea	Australia
24/7	•							
Service Technicians	•	•	•	•	•	•	•	•
Spare parts	•	•	•	•	•	•	•	•
Upgrades & Retrofits	•	•	•	•	•	•	•	•
Repair Center	•	•		•		•		
Training Center	•			•				

Increase Efficiency, Reduce Costs.

With targeted system upgrades and modernizations, PILLER improves the performance and energy efficiency of existing systems – economically, sustainably, and future-proof.

Upgrade & Retrofit Services

- Impeller: Optimize steam flow for better efficiency.
- Drive System Upgrades: Implement VFDs (Variable Frequency Drives) for energy savings.
- Noise Reduction Solutions: Quieter operation through innovative design modifications.
- Modernize aging systems to extend service life and improve operational reliability.
- Increase performance, reduce costs, and future-proof your equipment with PILLER upgrades.

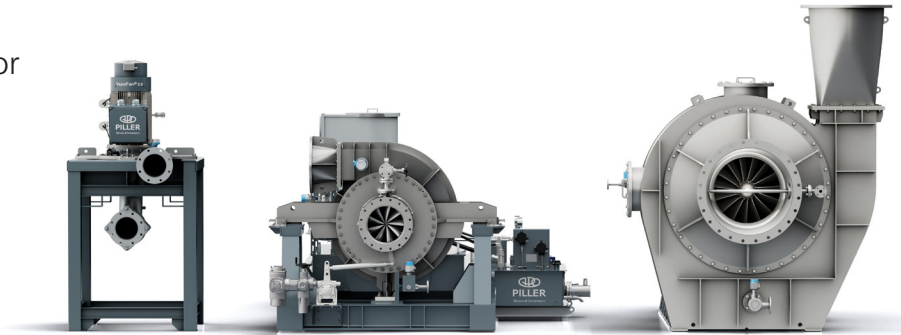
Reliable Support, Wherever it is Needed.

PILLER's global service network delivers rapid response when it matters most, with experienced technicians able to be on site within 48 hours in an emergency. Advanced remote diagnostics allow many issues to be identified early and resolved proactively. Beyond delivery, PILLER remains a reliable partner throughout the entire service life of every machine.



PILLER – The Benchmark for Efficiency in the Process Industry.

For more than 100 years, PILLER has stood for peak performance in the development and production of vapor compressors. Based in Germany, but with locations elsewhere in Europe, America, Asia and Australia as well, this family-run company provides solutions which combine efficiency, precision and durability all around the globe.



PILLER solutions are the heart of energy-intensive processes like evaporation, crystallization, and distillation. Throughout industries including food and beverages, chemicals, petrochemicals, pharmaceuticals, and cellulose & paper, they ensure maximum energy efficiency, operational reliability, and sustainability.

With around 540 employees, an international presence, and comprehensive service across the entire machine lifecycle, PILLER remains your reliable partner for saving energy and decarbonization in the process industry.

Discover PILLER
After Sales Service at:
www.piller.de/after-sales-service

